# LIMITED TWO (2) YEARS WARRANTY

Titanium Technology offers this limited warranty for two (2) years from the date of purchase of this Titanium Technology product (hereafter : the «Product»). A list of all the Titanium Technology products covered by this limited warranty is given at the end of this document.

This limited warranty is valid only for the Product and it may not be transferred.

The present limited warranty is not meant to exclude, restrict, limit or modify the legal warranty given by law to the purchaser of the Product.

This is a quality Product. It was made and selected with care. If the Product contains a manufacturing defect or if one or more parts of the Product is defective, the retailer commits to replace or repair, at its sole discretion, the defective part of parts without charge under the following cumulative conditions : 1) the purchaser muste contact the retail store where the Product was purchased; 2) the purchaser must return the defective part of parts or the Product to the retailer; 3) the purchaser must provide the retailer the invoice as proof of purchase and date of purchase of the Product; 4) the purchaser must supply the Product identification information, including the serial number or the model number; and 5) the period of two (2) years covered by this limited warranty must not be expired. If the retailer decides to replace the defective part or parts, the replacement part or parts would be new or reconditioned, equivalent to new parts.

EXCLUSIONS AND LIMITATIONS OF THE LIMITED WARRANTY

This limited warranty is not applicable :
1. to consumable parts;
2. to normal wear;
3. when the Product is used for purposes other than those determined by the manufacturer;
4. when the Product is not installed by a qualified electrician when electrical work is required;
5. when the serial number or other identification information or the Product is erased or withdrawn;
6. to damages that are only aesthetic and do not affect the normal use of the Product, including scartches, bumps etc.;
7. to labour costs such as installation, de-installation or shipping of the Product which must be paid by the purchaser;
8. to service call costs, when the service call is made while the warranty is not valid;
9. when the damages, defects, faults or other problems arise from :
   a. an abnormal use of the Product;
   b. an inadequate maintenance of the Product;
   c. a faulty installation of the Product or an installation that is not in accordance with the installation guide (if one is provided);
   d. a modification, a repair or dismantling of the Product by a person not authorized by the retailer or the manufacturer;
   e. the transportation by the purchaser, his employee, officer or representative;
   f. a negligence by the purchaser, his employee, officer or representative;
   g. an accident;
   h. a case of force majeure (are considered force majeure : nature disasters, lightning, flood, fire etc.);
   i. any event that is not caused by the Product itself.

In no circumstance can the manufacturer or retailer be held responsible for any extroordinary, special, inderect, accessory or consecutive damages resulting from the use of or the incapacity to use the Product. Their responsibility is limited to the sale price of the Product as indicated on the notice and paid by the purchaser at the time of purchase. It is understood that this is not meant to limit, restrict or exclude the protection given by the legal warranty.

FRENCH VERSION VS ENGLISH VERSION

In case of discrepancy between the French and the English versions of the text of this limited warranty, the French version shall prevail.

MODIFICATIONS

The present warranty text is subject to change at any time.

List of Titanium Technology products covered under this limited warranty :

| | |
|---|---|
| 1) TT-LUS-XX | 4)TT-STEP-XX |
| 2) TT-PSU-IP67-XX (MEANWELL) | 5)TT-UGD-XX |
| 3) TT-TRK-XX | |

Note : This product list may not be up to date. Please refer to the product itself (including the package or installation guide) to make sure it is covered by this limited warranty.

# TITANIUM
## TECHNOLOGY

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